

Agnitum Oracle Proactive DBA Agreement.



Does the idea of a professional, experienced team of Oracle Certified DBAs managing your database systems round the clock appeal to you? With our Oracle managed services offering, called Proactive DBA, we offer affordable, reliable Oracle database support provided by our team of Oracle Certified Professionals.

Don't just take our word for it. Test us! We have focused on providing the highest levels of service and expertise for our customers—either onsite or remote. We continue to support mission-critical production Oracle databases ranging from version 7.3 through 11g on all platforms.

Via our Oracle remote DBA services, we'll handle proactive maintenance, monitoring, and responding to your database system alerts so that you can focus on what it takes to grow your business. We offer a number of flexible support options so that you can select the most cost-effective plan for you based on your particular needs for Oracle database support—from part-time DBA work to full-time support on special projects that occasionally arise.



Our database experts have a minimum of 5 years of Oracle experience, and our consultants have serving Oracle customers since 1996. This experience means that we know how important your Oracle systems are to your success. We'll focus on keeping your systems running smoothly and maintaining ongoing communication with you.

Oracle Proactive DBA Features

The features of our DBA Pro offering can be customized to suit your particular needs. We offer the following and more:

- A dedicated primary and secondary DBA assigned to work with you on an ongoing basis
- Daily check-in by an experienced DBA and recommendations for database care
- Comprehensive monthly reviews and reports
- Possibility to 24/7 availability with guaranteed response time
- Proactive database maintenance with database monitoring
- Onsite and offsite flexibility
- Included consulting hours each month to be used for proactive maintenance, special projects, or any Oracle database related work
- Customized services for your special projects
- Backup and overflow support for your DBA team
- Full database administration and Oracle outsourcing from part-time DBA support to full-time support for special projects as they arise

Our Proactive Approach

To be proactive and keep Oracle systems running smoothly, it takes the right combination of skills, experience, and the proper tools (see next section). The certified Oracle DBAs on our team maintain ongoing communication with you regarding your database operations and goals. Our focus is on using best practices and doing things right the first time in order to avoid performance issues, data loss, or downtime.

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“Specialist on Oracle RDBMS”

In addition to setting your systems up properly and making sure you have the level of availability required along with a tested backup and recovery plan, we feel it's critical to monitor a variety of metrics to ensure your database continues operating smoothly. With our tools, we can track database performance over time and plan ahead for increased capacity needs. For example, if a developer submits new code that taxes your system, we'll know it pretty quickly. Our experience helps us proactively assess your database systems and make adjustments to avoid a crisis. If a critical problem does arise, we can respond with short notice. Our goal is to proactively keep your systems running smoothly and provide the level of expertise you need to quickly resolve any database problem that may occur.

Our Team Experience

You can trust our certified (OCP, Oracle Certified Professional) consultants to give you the best DBA services and onsite database support for your mission-critical Oracle systems. We are providing Oracle database consulting in Solaris, HP-UX, Linux, AIX, and Windows environments.



- We are Oracle certified professionals with an average of 8 years of DBA experience
- Our team is continually participating at Oracle conferences and following the latest Oracle product developments.
- We support a wide range of companies from leading banks to mortgage companies, to small internet companies, and we are happy to provide references
- We are totally focused on to provide the best Oracle DBA support available in Sweden. There's no substitute for experience.

Benefits

The following are just a few of the benefits of working with Database Specialists to manage your Oracle database systems:

- Seasoned Oracle experts managing your Oracle systems, offering the highest level of Oracle database support
- Dedicated DBAs familiar with your system
- Use of Database monitoring and alert notification tools
- Minimized database downtime
- Increased database performance
- Access to Oracle experts when you need it
- Cost-effective and flexible extension of your technical team
- Onsite and offsite flexibility
- Customized services for your special projects
- Backup and overflow support for your DBA team
- Safety net for your end users
- Periodically health check of your database instances
- Knowledge transfer to your support team



Contact us for a discussion about Agnitum Proactive Oracle DBA management agreement. Contact Bo Gärdmark at +46 (0) 706 00 80 for an discussion or appointment.

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